

# Haven Health

10<sup>th</sup> September 2021

# Agenda

- General Meeting Housekeeping
- Remote Consultations
- Appointment System – The National GP Data
- Covid Boosters and Flu Vaccinations
- National Shortage of Blood Testing Tubes
- Team Changes
- Expansion Proposals for Haven Health
- The Greener Practice
- Bernie Poole (Interim- chairman)– The Patients Voice
- AOB

# Meeting Housekeeping

- Thank you for attending
- This meeting is being recorded and will be shared to other patients of Haven Health.
- If you do not want your email address shared outside of this meeting please can you email [iesccg.servicemanager.haven@nhs.net](mailto:iesccg.servicemanager.haven@nhs.net)

The sharing of your email is solely for the purpose of the PPG /Patient Voice meetings and will not be shared from the surgery outside of this.

- If you are not speaking please can you ensure that your microphone is off as this can cause a lot of background disturbance.
- We expect the meeting to last 1hr but can be continued if required.
- If you have any questions please can you raise your virtual hand.

# Remote Consultations

- E-Consultation – no login required

Response same day if submitted before 12.00. If submitted after 12.00 the following day

- AccuRx

Response via text, email, video call, uploading of photographs

# Appointments - The National Data Gathering

- National Data Gathering – Mapping of appointments to national requirements

# Covid Boosters and the Flu Vaccine 2021

- GP Surgery's across the UK are still waiting for confirmation of how to deliver the Covid booster
- Currently the JvCI can not guarantee that the Covid Booster and the Flu vaccine can be administered safely at the same time therefore Haven Health have decided that they will deliver the Flu programme as normal and The Grove have kindly offered to administer the Covid booster when this is available on an alternative date.
- The Grove will contact all patients eligible for the Covid Booster.
- Flu vaccine Appointments

Links are being sent via text so that patients can book directly into a clinic with out the need for logging into a website.

Patients can phone the surgery to book.

Haven Health telephoning eligible patients.

# Testing Tubes

- Currently there is a National Shortage of Blood Testing Tubes
- The NHS are trying to manage the logistics of this issue and appears to be due to transportation
- This does not affect urgently required Blood Tests only those that are required routinely, in general these are for monitoring Long Term Conditions

# Team Changes

- Nurse Ann Murray joined Haven Health in March 2021
- Nurse Kim Clydesdale will be returning to Haven Health in October 2021
- Regular Advanced Nurse Practitioner Locum – Wendy Denbleker
- Two new registrars start at Haven Health in December 2021
- Expansion of the Care Navigator Team
- PCN – additional staff



# Proposed Expansion to Haven Health

- 3200 homes are planned for Felixstowe and surrounding villages, with 834 homes planned by the end of 2025 (approx 1,900 patients) with the remaining 2,145 homes estimated to be delivered post 2025 (approx 5,000 patients). Several smaller developments are currently being built in Felixstowe.
- The maximum number of homes are being built between The Grove and Haven Health. Whilst the actual site for these homes appears to be nearer the Grove, in reality the main entrance for the estate is between both.
- Haven Health as well as The Grove and Howard House have all submitted an expression of interest to the CCG to extend the properties.

# The Greener Practice

- Haven Health has signed up to the Green Impact Toolkit
- This includes reviewing and changing the below
- Tea/Coffee
- Encouraging cycling to work/scheme
- Recycled stationary – paper etc.
- The Greener Garden encouraging Bees etc.
- Reviewing our energy suppliers
- Changing inhalers where appropriate

# The Patients Voice – Bernie Poole

- The Patients Voice (Patient Participating Group)

What is this?

How does it work?

What is on the horizon?

AOB