

**MARTLESHAM SURGERY - PRACTICE & PATIENT GROUP (PPG) NEWS
FEBRUARY 2020**

I am pleased to let you know that a new doctor joined the Practice in January - her name is Dr Lubna Albarzangi. She is currently working ad hoc days, but from April is expected to be seeing patients on Wednesdays and Fridays. She is replacing Dr Bethell, who left in order to be able to increase his days elsewhere. A new advanced nurse practitioner is joining us soon, plus two new practice nurses who will cover the five days of the week between them. We also have the services of a paramedic who works with our practice one day a week doing home visits. This is all good news.

The PPG has been busy working on a new patient handbook and analysing our recent patient survey. The results of that survey are very encouraging. The report of our findings and recommendations is published on the PPG pages of the website at www.mhdoctors.co.uk, where you will also find copies of recent news items (like this one) as well as previous surveys.

Did you know? Patients can apply for online access to order repeat prescriptions, make appointments and read a summary of their medical records, e.g. blood test results, immunisation records, etc. The application form is available from reception or the website above.

PPG Chair