

MARTLESHAM SURGERY - PRACTICE & PATIENT GROUP (PPG) NEWS
MARCH 2019

We were pleased to hear, at our February meeting, that patients can now book appointments in advance as well as on the day. Last year, when the practice was experiencing a shortage of doctors, it wasn't possible to allocate appointment spaces in advance in case demand for urgent appointments on the day exceeded those that were left. However, now we have the full complement of 2 doctors throughout the week (Mon-Fri), half of all appointments are now reserved for one-the-day bookings and half can be booked ahead.

How long you will need to wait for non-urgent appointments will depend on who you want to see as two of our doctors only work one day per week (Monday & Friday). If you are happy to see one of the other doctors, advance appointments should normally be available within 1-2 weeks. In order for this system to work for everyone, please let the reception staff know if your appointment can wait a few days.

If you are interested in joining the PPG or would like to know more about what we do, please email: MartPPG@gmx.com or leave your contact details with reception marked 'FAO PPG'.