

MARTLESHAM SURGERY - PRACTICE & PATIENT GROUP (PPG) NEWS
APRIL 2020

I am sure all readers are well aware of the measures being taken to deal with the coronavirus. Government advice is changing daily, as I write this. There is a notice on the surgery website (www.mhdoctors.co.uk) with links to further information. This would be a good time to register for online services, if you haven't already, to order repeat prescriptions and book telephone appointments.

If you don't have access to the internet, the key message is to avoid visiting the surgery if at all possible. If you need an on-the-day appointment, please phone the surgery and a clinician will decide whether you need to attend in person.

If you experience coronavirus symptoms, **stay at home**. Only contact [NHS 111](#) ([online](#) preferred as the call centre is overloaded) if your conditions get worse and you cannot cope at home or your symptoms do not get better after 7 days. Please do not go to the surgery, a pharmacy or hospital unless advised to do so.

We were very sorry to say farewell to Lynne Marsh (Practice Manager) at the end of February – she has supported our PPG since its inception in 2011. The surgery now has a new Practice Operations Manager, Rachel Wilson, who is joining the surgery team on 1st April. She will be assisted by a Deputy Operations Manager, Julie Cracknell who started in March. We look forward to working with both of them.

PPG Chair