



**Suffolk
Primary
Care**

Spring newsletter

Issue 3 – Summer 2026

Welcome

Welcome to the third edition of our newsletter, which keeps our health and social care partners updated with the latest developments at Suffolk Primary Care.

We would be grateful if you could forward the bulletin to any colleagues who may find it interesting. Equally, please let us know if you'd like to sign up to our distribution list and receive each edition direct to your inbox.

We hope that you enjoy reading the newsletter. If you have any comments or would like to sign up, please get in touch by emailing SPC.newsletter@nhs.net

With best wishes,

Dr Nick Rayner

Executive Chairman of SPC and GP partner at Oakfield Surgery, Newmarket



Framlingham Medical Practice joins SPC

Framlingham Medical Practice and its satellite surgery at Earl Soham have joined Suffolk Primary Care. The surgeries care for around 9,500 patients in the east of the county and employ 46 staff, who provide services such as minor surgery, care for minor injuries, vaccinations and travel immunisations.

Thumbs up for new-look Howard House

Colleagues at Howard House in Felixstowe have praised the positive difference which a major project to modernise and extend the surgery is making to patients and staff.

Construction work began last summer and saw the surgery expand into a neighbouring pharmacy. The remainder of the building has also been refurbished, with new flooring and sinks added, while the reception space has been upgraded to make it lighter, brighter and more welcoming.



The work has taken the total number of clinic rooms at the surgery to 15, while a further admin office has also been created to improve facilities for staff – who have all given the project a big thumbs up.

Celebrating our GP survey results

We're celebrating after achieving some great results across our sites in the latest NHS GP Patient Survey 2026.

The survey was sent out between January and April, with the results published on 9 July. Particular highlights for our practices include:

- 97% of patients at Brandon agreed the healthcare professional had all of the information they needed.
- 95% of patients at Combs Ford knew what the next steps would be within two days of contacting the practice.
- 98% of patients at Debenham said their healthcare professional was good at treating them with care and concern.
- 95% of patients at Derby Road and Pinewood had confidence and trust in the healthcare professional they spoke to.
- 97% of patients at Framlingham were involved as much as they wanted to be in decisions about their care and treatment.
- 98% of patients at Haven Health had confidence and trust in the healthcare professional they spoke to.
- 96% of patients at Howard House knew what the next steps would be within two days of contacting the practice.
- 99% of patients at Oakfield knew what the next steps would be within two days of contacting the practice.

James Cucchiara, Managing Director, said: "The GP Patient Survey is incredibly useful as it shows the areas where we are doing well as well as those where we could improve further. This year's results highlight some fantastic performances across our practices, and show that our patients clearly appreciate our efforts to provide high quality care and an exceptional experience. Our thanks go to all of our staff for their hard work and dedication."



Extra training role for Debenham GP

Dr Ahmed Moawad has taken on an additional role helping to develop the next generation of GPs after being appointed as a Training Programme Director (TPD) for the Ipswich GP Training Scheme.

"I'm delighted to have started this new role, as medical education and supporting the development of future GPs is something I'm very passionate about," said Ahmed. "The role involves overseeing GP trainees' learning and progression. I feel very privileged to support GP trainees as they develop into confident, capable clinicians, as well as working closely with others to help ensure high-quality training and maintain a positive learning environment."



Helping patients to better heart health

Patients at Howard House can now benefit from an effective and innovative therapy for lipid-management following the launch of a specialist clinic which is recording excellent results.

The new service offers Inclisiran injections to eligible patients to help lower their LDL (low-density lipoprotein) cholesterol, which is often known as 'bad' cholesterol. The clinic sees patients receive two injections administered three months apart, with a blood test taking place after the second to measure progress. The results so far have been really positive, with LDL reducing by up to 60%.

Celebrating recruitment success

SPC has been recognised as a top recruiter to a national research study which is exploring whether the BCG vaccination reduces flare ups in patients with chronic obstructive pulmonary disorder (COPD).



The STABLISE trial is running in primary and secondary care settings across the UK. Participating sites are recruiting adult patients with a diagnosis of COPD, who will be monitored over a year to see whether the vaccine reduces moderate to severe exacerbations of the condition.

National award nomination for Haven GP's "outstanding" work

Dr Nick Neill, who is Clinical Care Home Lead at Haven Health, has been nominated for a national GP award in recognition of his "outstanding" work to support care home residents.

Dr Neill helped to create the Namaste Room at the Firs care home to give residents with advanced dementia a calming space in which to relax. It includes light boxes, smart speakers and water features, as well as areas for hand and head massage.

The work impressed The Firs so much that staff have now nominated Nick for the award to say thank you.

A shortlist for the awards will be published in September, with the winners announced at a gala dinner in London in December.



A lighter, brighter welcome at Oakfield

The waiting room at Oakfield has been transformed into a lighter, brighter and more welcoming space thanks to the generosity of the surgery's Patient Participation Group.

The PPG paid for a local artist to create a colourful mural showing scenes from nature, including a variety of different animals.



It has already received good feedback from patients and been featured in the Newmarket Journal.