Press release



15 July 2025

Surgery extension and refurbishment project set to start

Work is about to start on a major scheme to extend and refurbish Howard House Surgery in Felixstowe to improve the environment for both patients and staff.

The project will see the surgery, which is run by Suffolk Primary Care (SPC), expand into the neighbouring pharmacy space, which has been empty for some time. Four additional clinic rooms will be created as a result, taking the total number at the site to 15.

In addition, the remaining practice will be updated and refreshed, with the reception area enhanced and made more spacious. A further admin office will also be created to improve facilities for staff.

The six-month project is being funded by the building's landlord, with work due begin at the end of July.

James Cucchiara, Managing Director at Suffolk Primary Care, said: "We are delighted that this exciting project is about to start. As well as providing lighter, brighter and more modern facilities for both our staff and patients, it will also increase our capacity and help our teams to work more flexibly.

"The extension will also mean we are able to run additional clinics and work more closely with our NHS colleagues who provide services within the community so that we can continue to provide the best possible support to our patients.

"Although the work has been carefully planned so that existing patients can still access healthcare, there will be some minor disruption while the work takes place. We would like to thank our patients in advance for their patience and hope they enjoy the new facilities when work is complete in the winter."

Caroline Procter, Deputy Director of Primary Care with NHS Suffolk and North East Essex Integrated Care Board, said: "It's fantastic this work will soon get underway and we know the team has been working hard on the planning of the project to ensure the least impact on patients.

"When the work is complete the practice's capacity will be increased and the overall facilities refreshed, and we look forward to the finished result."

Ends

Note to editors: A photograph of the surgery is attached.

Please contact Liz Hearnshaw at Zenith Public Relations on 07501 490308 for more information.

Suffolk Primary Care is an innovative partnership of GP surgeries in Suffolk which together care for around 70,000 patients. Its doctors and practice staff share resources and work together to ensure patients can receive high quality healthcare.

More information is available at https://suffolkprimarycare.uk