

Practice details

Oakfield Surgery

Newmarket Hospital, 56 Exning Road,
Newmarket CB8 7JG

D83067 Practice code

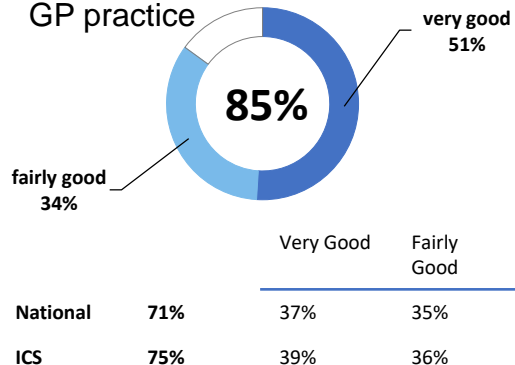
305 surveys sent out

100 surveys sent back

33% completion rate

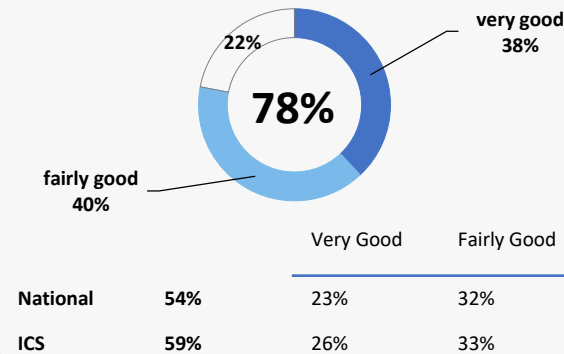
Overall experience

Good overall experience of this GP practice

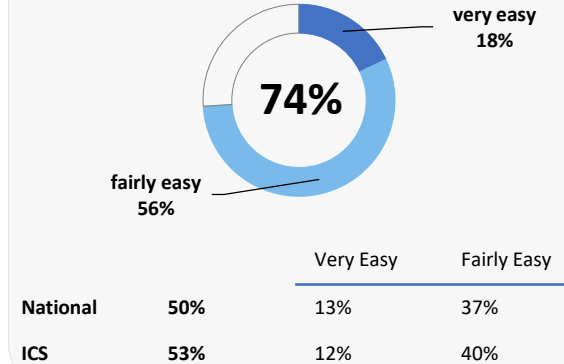


Accessing the practice

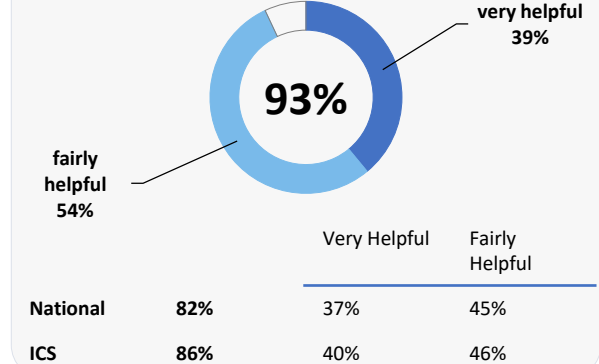
Good overall experience of making an appointment



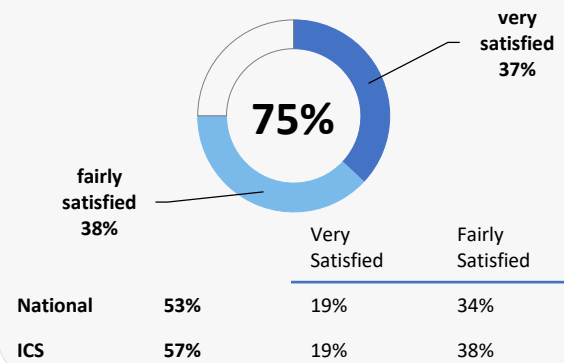
Easy to get through to this GP practice by phone



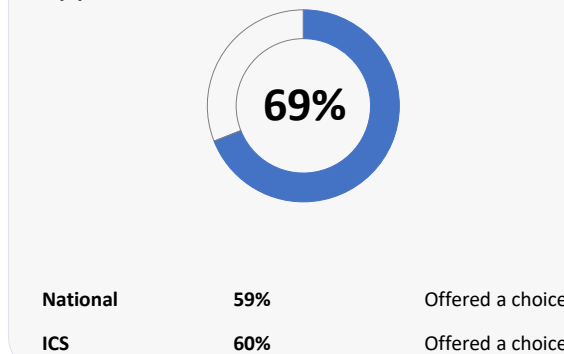
Helpfulness of receptionists at this GP practice



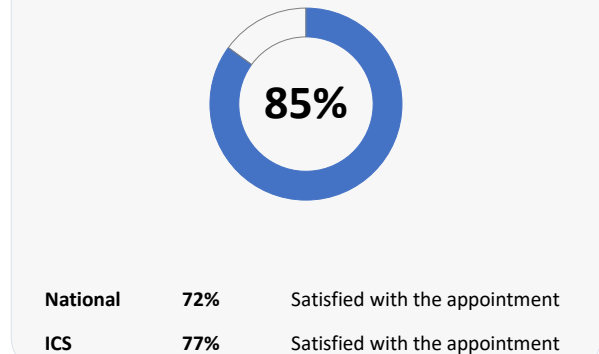
Satisfied with the general practice appointment times available



Offered a choice of appointment when last tried to make a general practice appointment



Satisfied with the appointment offered



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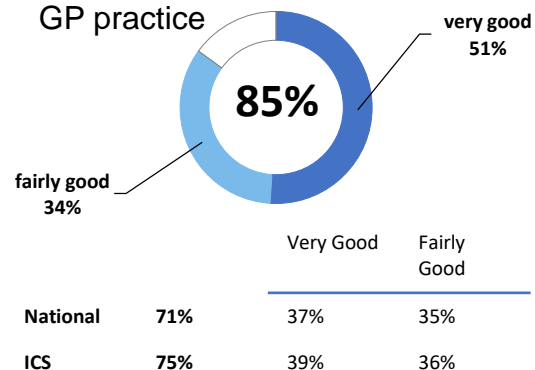
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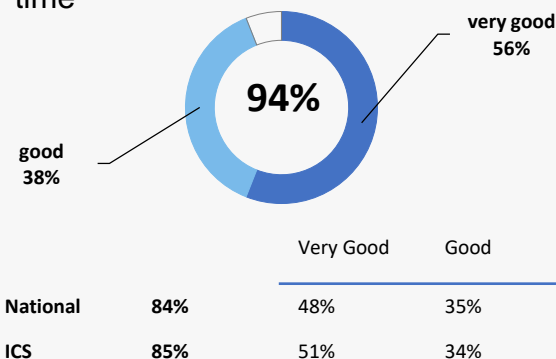
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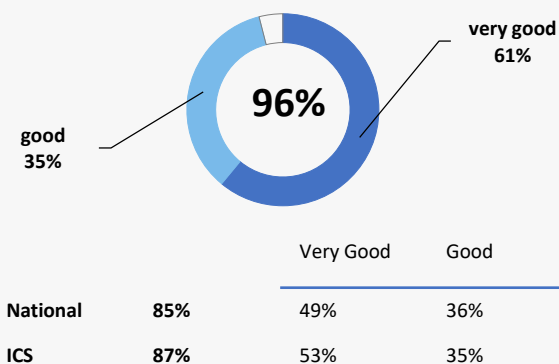


Appointment experience

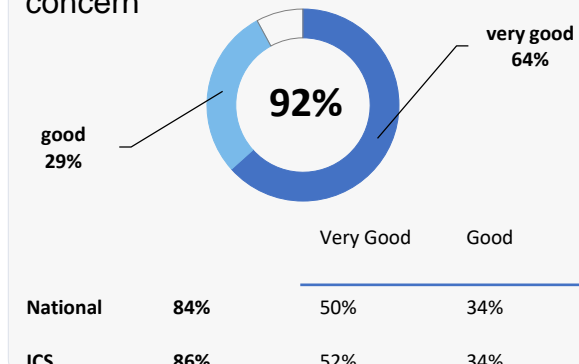
The healthcare professional was
good at giving the patient enough
time



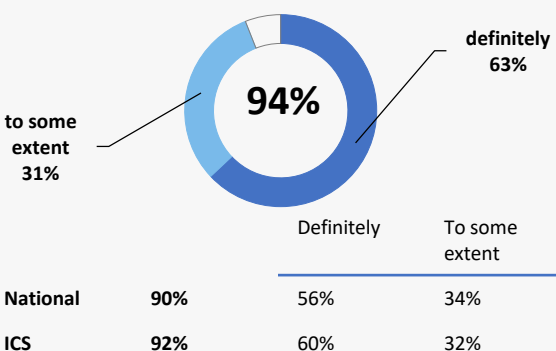
The healthcare professional was good
at listening to the patient



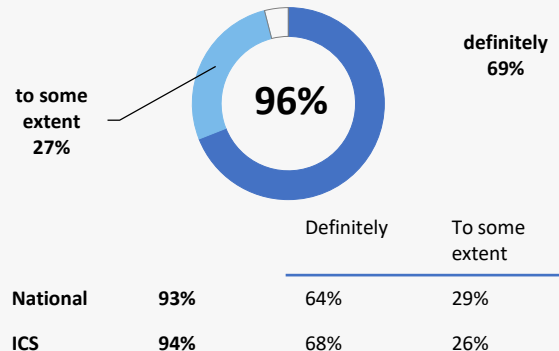
The healthcare professional was good
at treating the patient with care and
concern



The patient was involved as much as
they wanted to be in decisions about
their care and treatment



The patient had confidence and trust
in the healthcare professional they
saw or spoke to



The patient's needs were met

